



## Victorians Participate in Health

**New resources, web links and practice examples added for July 2011**

**People with dementia and their carers have a say in health services**

**Health Issues Centre** with funding from the Department of Health maintains and provides a webpage which contains information about consumer participation in health. Documents focus on resources - key relevant policy documents, examples of participation in practice, and research on consumer participation.

### **Key Resources**

#### **Listen to us. Involving people with dementia in planning and developing services.UK. 2005**

This guide aims to show policy makers, service planners, service managers, and practitioners in health and social care, how much people with dementia have to contribute. It also aims to assist in developing the policies and practices that are needed to enable people with dementia to contribute as fully as possible.

<http://www.healthissuescentre.org.au/documents/items/2011/08/375358-upload-00001.pdf>

#### **Defining the outcomes of community care: the perspectives of older people with dementia and their carers. 2000**

Bamford and Bruce used a group session to ask people with dementia what types of outcomes they were interested in from community care services.

<http://www.healthissuescentre.org.au/documents/items/2011/08/375356-upload-00001.pdf>

### **Practice Examples**

**Communication and consultation. Exploring ways for staff to involve people with dementia in developing services. 2001.**

In this article, the author explores how residential care staff could encourage service users with dementia to express themselves regarding their view of the help they were receiving. Action research was used to try a wide variety of approaches to fostering better communication.

<http://www.healthissuescentre.org.au/documents/items/2011/08/375357-upload-00001.pdf>

**Narratives in a users' and carers' group: meanings and impact. 2009**

The article describes how narratives are used to facilitate sharing experiences amongst carers.

<http://www.healthissuescentre.org.au/documents/items/2011/08/375359-upload-00001.pdf>

**Websites**

**Quality Research in Dementia Consumer Network. 2011**

The Alzheimer's Society in the UK has an active group of consumers — the Quality Research in Dementia Consumer Network — who set priorities for research, select proposals for funding, monitor ongoing projects, and assist in disseminating the outcomes of research. One hundred and eighty consumers in twelve Alzheimer's Society regions have been recruited to take part in the program, which has been running since 1999. All are volunteers.

[http://alzheimers.org.uk/site/scripts/documents\\_info.php?documentID=1109](http://alzheimers.org.uk/site/scripts/documents_info.php?documentID=1109)

LEVEL 5, HEALTH SCIENCES 2  
LA TROBE UNIVERSITY VIC 3086  
PHONE: (03) 9479 5827 FAX: (03) 9479 5977  
[www.healthissuescentre.org.au](http://www.healthissuescentre.org.au)