



Victoria's Health Consumer Organisation

NATIONALLY RECOGNISED QUALIFICATIONS IN HEALTH CONSUMER LEADERSHIP AND ENGAGEMENT

GROUP DISCOUNT OFFERS

Health Issues Centre is offering up to **25% discount** on the cost of the courses for each participant

[see details attached]

Eligibility:

Organisations and health services that:

- have a minimum of 10 participants (consumers or health service staff)
- can provide an appropriate venue (comfortable training room set up with Power Point facilities; easy access)
- can provide appropriate catering for the sessions (morning tea, lunch and afternoon tea)

Please note: These rates apply to services within 1.5 hours drive of the Melbourne CBD; due to travel costs, regional and rural Victorian and interstate organisations and services require a different cost structure. Please contact Health Issues Centre to discuss.

The Course in Consumer Leadership is also available as a three days residential intensive for rural and regional health services and consumer groups.

To take advantage of these offers please contact:
Tere Dawson (03) 9479 5827 or t.dawson@healthissuescentre.org.au

Course in Consumer Leadership (22095VIC)

Cost: \$1,493 per student (inc. GST)

Discounted cost: \$1,119.75 per student (inc. GST)

Provides consumer representatives/leaders and health service staff the foundational skills and knowledge to work collaboratively in a range of settings to facilitate and promote consumer engagement to consumers and health services personnel. Candidates obtain a Statement of Attainment. Three one-day sessions and up to 18 hours assessment work addressing three Course units:

VU20263: Engage as a consumer in a health care service

VU20264: Promote consumer engagement

VU20265: Provide consumer leadership

Vocational Graduate Certificate in Consumer Engagement (22092VIC)

Cost: \$3,468 per student (inc. GST)

Discounted cost: \$2,601 per student (inc. GST)

Provides senior consumer leaders and health service staff the advanced skills and knowledge to work collaboratively in a range of settings to provide strategic consumer engagement services to consumers, health services, and government and non-government bodies. Candidates may enter the qualification if they can demonstrate that they have completed a Degree, Advanced Diploma or Diploma in a health consumer related field, or have five years relevant work experience in a health consumer related area. Eight three-hour workshops plus project and assessment work addressing four units:

VU20266: Work within a health consumer engagement framework

VU20267: Support health consumer engagement planning

VU20268: Lead the implementation of health consumer engagement

VU20269: Develop systems and structure for health consumer engagement



The Benchmark Group
excellence in education



THE VICTORIAN
QUALITY
COUNCIL
Safety and
Quality in Health



NATIONALLY RECOGNISED
TRAINING

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