



eNews

Email Bulletin of Health Issues Centre

4 February 2010

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Dear Consumers, Carers, Community members, health professionals and subscribers,

We hope that you had a restful festive season. Please find below our first eNews for 2010.

WHAT'S HAPPENING AT HEALTH ISSUES CENTRE

Health Issues Centre with funding from the Victorian Quality Council (VQC) is developing accredited training on consumer participation in health for consumers, carers, community representatives and health service staff. Where possible the development of this training will be informed by non-accredited training currently delivered by other consumer organisations, including in other States and Territories. Once accredited this, training will provide nationally recognised qualifications and nationally consistent competencies for this important area of health. The training will be able to have customized learning materials for particular States, Territories, locations and specific groups.

Read more

<http://www.healthissuescentre.org.au/participate/learning.shtml>

JOURNAL NEWS

Call for papers

This issue of Health Issues Centre's Journal is on a whole of journey approach to providing coordinated and supportive care to rural consumers and carers who travel for healthcare.

The deadline for articles is 16 February 2010

<http://www.healthissuescentre.org.au/documents/items/2010/01/305553-upload-00001.pdf>

CONSUMER PARTICIPATION

What's happening at the Cochrane Consumer Network

- [Learn more about us and what we do!](#)
- [CCNet External Review of Consumers in Cochrane](#)
- [The Cochrane Library for consumers](#)
- [Cochrane reviews prioritised by consumer](#)
- [CCNet Newsletters](#)
- [Cochrane meetings](#)
- [Current pictures](#)
- [Consumers wanted](#)
- [Other information](#)

CONSUMER POSITIONS

Consumer Position CNP100049

The Victorian Patient Satisfaction Monitor (VPSM)
Department of Health
Closing date: 26 February 2010

The Victorian Patient Satisfaction Monitor (VPSM), implemented in 2000, is a statewide survey targeting Victoria's acute and sub-acute public hospital patients. The VPSM enables the ongoing monitoring and reporting of adult patient satisfaction in specific areas of service delivery and provides a valuable source of patient input to the continuing improvement of Victoria's public hospital system.

[Consumer Position 100049-VPSM Information](#)
[Consumer Position 100049-VPSM Application Form](#)
[VPSM website](#)

Consumer Position CNP 090048

Volatile Substance Use (VSU) Guideline Development Committee
National Health and Medical Research Council
Closing date: 4 March 2010

The role of the committee will be to assist in the development of guidelines for health and medical staff to treat people who are suffering the affects of using volatile substances.

Volatile substances are products that when inhaled can cause a person to feel intoxicated or 'high'. There are many different types of products people can inhale, usually household items, such as petrol, glue and paint thinner.

[Consumer Position No 48 Information](#)
[Consumer Position No 48 TOR](#)
[Consumer Position No 48 Application Form](#)

Peter MacCallum Cancer Centre Community Advisory Committee

Peter MacCallum Cancer Centre (Peter Mac) is seeking to fill several vacancies on its Community Advisory Committee. The Community Advisory Committee includes 10 members of the Victorian community who advise the Peter Mac Board on how to improve and promote participation by consumers and community members in the planning, delivery and evaluation of cancer care; and operate as a legislated sub-committee of the Board.

[Consumer Position: Peter Mac Community Advisory Committee Information](#)
[Consumer Position: Peter Mac Community Advisory Committee Selection Criteria](#)
[Consumer Position: Peter Mac Community Advisory Committee Application Form](#)

Inquires to Amrit Dhillon 9656 1870

EVENTS OF INTEREST

Introduction to Governance and Change Management in Healthcare

23 March, **Brisbane**
24 March, **Sydney**
25 March, **Melbourne**
26 March, **Perth**

For more information please visit:

<http://www.tonkincorporation.com/images/Capricornia/HCR02.pdf> or call 02 9224 6055.

CONFERENCES

The 2010 Loddon Mallee Allied Health Conference

"Emerging Realities of Allied Health Practice"

Friday, 19 March 2010

Echuca, Victoria

www.alliedhealthnetwork.org.au

POLICY NEWS

Expenditure on health for Aboriginal and Torres Strait Islander people 2006-07

(Internet only)

Expenditure on health and high care residential aged care for Aboriginal and Torres Strait Islander people amounted to \$2,953 million in 2006-07, or 3% of national expenditure on health and high care residential aged care. In 2006-07, the average expenditure per person on health and high care residential aged care was \$5,650 for Aboriginal and Torres Strait Islander people. For non-Indigenous people, the average expenditure per person was \$4,621. The ratio of Indigenous to non-Indigenous expenditure per person was 1.22. For the Australian Government schemes of Medicare and the Pharmaceutical Benefits Scheme (PBS), total benefits paid per Aboriginal and Torres Strait Islander person were 59% of the amount spent on non-Indigenous people. Expenditure on health for Aboriginal and Torres Strait Islander people 2006-07 provides policy makers and program managers with detailed information for further analysis.

AIHW catalogue number (**HWE 48**).

Click on the link to view the [media release](#) and [report](#).

OTHER NEWS

The National Health Service and Health Rights Information Scotland has produced a series of booklets about your health care rights.

In this section you will find the full text for information they have produced on health rights:

- [The NHS and You](#)
- [Making a complaint about the NHS](#)
- [Confidentiality - it's your right](#)
- [Consent - it's your decision](#)
- [How to see your health records](#)
- [Health care for overseas visitors](#)

What is interesting about these publications is not necessarily the content but how they have made them accessible. For each publication you can click on the icon and access the information in that format. Go to their website to see how it works.

<http://www.hris.org.uk/index.aspx?o=1275#2>



DO YOU WANT TO BE INVOLVED?

Consumer Register

If you would like to receive information about new committee positions, join the Health Issues Centre Consumer Register [Health Issues Centre Consumer Register Form](#)

Health Services and Government

Are you looking for consumer/s for your committee, focus group or project? Health Issues Centre maintains a register of over 200 consumers. To request a consumer for your committee, focus group or projects download a [Consumer Request Form](#)

NEW RESOURCES

New Resources added to Victorian Participate in Health page on Health Issues Centre website. This page is maintained by Health Issues Centre with funding from the **Victorian Department of Health**. It provides information about consumer participation in health, key relevant policy documents, examples of participation in practice, and research on consumer participation.

[New Resources added for February 2010- Evaluation](#)

More resources can be found here

<http://www.healthissuescentre.org.au/participate/vicpart.shtml>

Getting involved in research: A guide for Consumers

This guide is for people who want to be actively involved in health research, not as “subjects” but as consultants, partners and leaders in research commissioning and research work.



[/documents/items/2009/11/301436-upload-00001.pdf](#) (796.35Kb)

Community and consumer participation framework

This framework provides health service managers and service providers within Central Northern Adelaide Health Service with an overarching structure for the development of local strategies and action plans for community and consumer participation and describes the principles in which we will operate



[/documents/items/2009/11/301439-upload-00001.pdf](#) (1.97Mb)

Good public health policy

The Public Health Association of Australia (PHAA) prepared a Brief in response to The National Health and Hospitals Reform Commission's 'Denticare Australia' Proposals. The Good public health policy was published in November 2009.



[/documents/items/2009/11/301440-upload-00001.pdf](#) (726.87Kb)

Advocacy in Action: a toolkit for Public Health Professionals

The toolkit is a practical resource that supports and encourages health professionals and interested organisations to engage in advocacy.

The Advocacy in Action toolkit:

- Demystifies advocacy
- Includes examples and case studies demonstrating how advocacy strategies can be applied across different issues,
- Offers tips to effectively work with the media, and
- Provides practical tools to help you and your organisation advocate on your issue.

The second edition of the Advocacy in Action toolkit features more examples and case studies, a comprehensive guide to evaluation, and more tips on working with the media.



[/documents/items/2010/01/305651-upload-00001.pdf](#) (2.30Mb)

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