

Health Issues Centre and the Australian Commission on Safety and Quality in Health Care would like to invite you to the

Quality Health Care Conversation Consumer Consultation

The Australian Commission on Safety and Quality in Health Care (the Commission) is currently developing a National Safety and Quality Framework for Australia. The framework is designed to guide action to improve safety and quality of care in all healthcare settings over the next decade.

The aim of the consumer consultation workshop is to capture the variety of unique views and perspectives consumers have regarding the safety and quality of health care.

A pre-reading package of papers will be sent to participants approximately one week in advance.

- Date:** Monday, 6 July 2009
- Time:** 11am-3pm (*lunch provided*)
- Venue:** Victoria University Conference Centre
City Campus
Level 12
300 Flinders Street
Melbourne
- RSVP:** Monday, 29 June via registration form
- Location details:** The Conference Centre is located on Flinders Street between Elizabeth Street and Queen Street. Flinders Street station is located diagonally opposite. Paid car parking is available next to the Conference Centre

